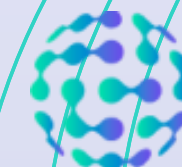


Flexcube Upgrade and API Development for Digital Platform Integration

A case study by API Connects



api connects

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Challenge Introduction

A large banking institution was running Flexcube 12c and needed an upgrade to Flexcube 14 to access the latest features, improve performance, and meet evolving business and regulatory requirements.

Additionally, the bank required the development of new APIs to integrate Flexcube with various digital platforms.



Client Goals

The financial institution aimed to ensure:

- Minimal downtime during the upgrade.
- Seamless integration with digital banking platforms via APIs.
- Enhanced user experience for both staff and customers.



Solutions Delivered

Our Flexcube engineers provided end-to-end support to facilitate the upgrade and integration. We ensured that existing customizations and integrations were preserved during the migration process. The solution encompassed three critical areas:

- Flexcube upgrade from 12c to 14 without significant disruptions.
- Preservation of all existing customizations.
- APIs Dev for digital platform integration.



Key Actions

API Connects took the following actions to deliver the core banking project successfully:

- Upgrading Flexcube with minimal impact on banking operations.
- API development to enable seamless interaction with customer-facing applications.
- Customizing workflows, data entry forms, and reporting features.



Customization Details

The customization efforts included modifications to critical aspects of Flexcube to ensure a smooth transition. Specific updates included:

- Upgrade of multiple user interface screens for improved functionality.
- Workflows upgrades to streamline operations.
- Creation of tailored data entry forms to meet specific client requirements.



Integration Outcomes

The collaboration with API Connects resulted in significant improvements, including:

- Enhanced system functionality and performance.
- Improved integration with digital banking platforms.
- Streamlined internal workflows and improved customer services.



Why API Connects?

- **Local expertise for tailored solutions:** Custom technology solutions that align with local frameworks and business needs.
- **Diverse service offerings:** Hire engineers rendering DevOps IM solutions, Cloud and Systems Integration services, IoT solutions, data engineering, AI Machine learning solutions, and more
- **Implementation of optimized workflows:** Deep expertise in designing efficient workflows that enhance accuracy and streamline approvals.
- **Dedicated support and maintenance:** Provides end-to-end support from implementation to ongoing operations.



Get in touch for digital transformation

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